# Chippewa County Health Department

# 2017 Annual Report











# Message From Our Health Officer





On behalf of the Chippewa County Board of Commissioners and staff, it is my pleasure to provide you with the Annual Report on the past year's mandated and allowable services provided by the Chippewa County Health Department. Through our many programs, the Chippewa County Health Department touches the lives of nearly every resident within Chippewa County, from infants to our senior population and everyone in between. Local public health staff, under Michigan's Public Health Code, works to provide services that prevent disease, enforce public health laws and regulations and promote health for all residents of Chippewa County. In addition, our staff continues to provide quality home health and hospice services and services to the adolescent population through substance abuse prevention and school-based health programs. By ongoing collaborative partnerships with local and regional organizations the Chippewa County Health Department is able to

continue to provide these valuable services to the public.

During 2017 many changes occurred within the Chippewa County Health Department. In January the Board of Health was dissolved and the County **Board of Commissioners** assumed direct oversight of the health department. Several long-term employees retired; however, their many years of dedication to public health and home health is evident in the policies, procedures and creative programming that they helped to foster. They will be missed, but have helped create a foundation which will aid future employees in carrying out quality services to the residents of Chippewa County. I look forward to working with committed staff over the next year in addressing ongoing challenges in public health.

Respectfully submitted,

Karen Serkar, MAA, LBSW

Karen Senkus Health Officer

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## **OUR MISSION**

To contribute to the present and future health of persons residing, visiting or working in Chippewa County by direct provision of services; facilitating the delivery of services provided by others; and by monitoring and regulating activities that may have an impact on these communities.



### Chippewa County Board of Commissioners:

Scott Shackleton, Chair Conner Eagan Jim Martin Robert Savoie Don McLean

#### Chippewa County Administration:

Jim German, County Administrator Kelly Church, Deputy Administrator

### Chippewa County Health Department Administrative Staff:

Joseph Garlinghouse, MD, MPH, CAQHPM Medical Director

*Karen Senkus, MPA, LBSW* Health Officer

*Lana Forrest, BBA*Deputy Health Officer

*Joyce Karr, CPA* Finance Director

*Heidi Bailey, RN, BSN*Home Health and Hospice Supervisor

Suzanne Lieurance, RS Environmental Health Supervisor

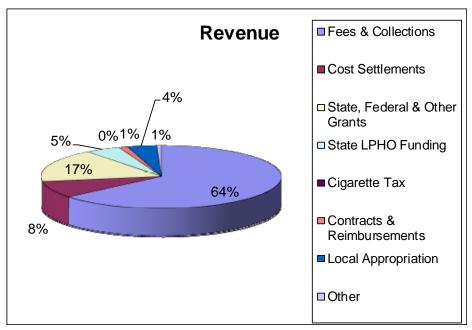
*Charity Zimmerman, RN, BSN*Personal and Family Health Supervisor

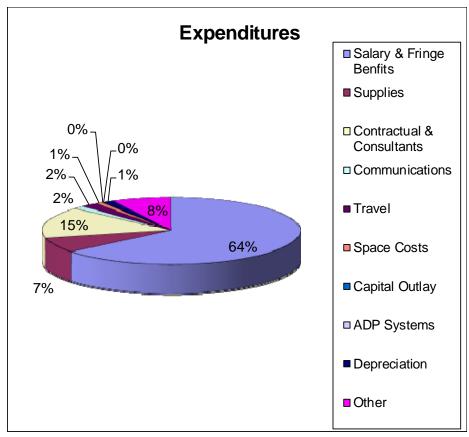
### Michigan Public Health Code, Section 333.2433

A local health department shall continually and diligently endeavor to prevent disease, prolong life, and promote the public health through organized programs, including prevention and control of environmental health hazards; prevention and control of disease; prevention and control of health problems of particularly vulnerable groups; development of health care facilities and health service delivery systems; and regulation of health care facilities and health services delivery systems to the extent provided by the law.

## FINANCIAL DATA

The Chippewa County Health Department's Finance Department is responsible for accounting, budgeting, accounts payable, accounts receivable, purchasing and billing. The annual budget for the health department is more than \$6,000,000 and is funded through a variety of revenue streams including Federal, State and County dollars and grants.





## PROGRAMS & SERVICES

The Chippewa County Health Department strives to offer our community as many services and programs as possible. Our goal is to facilitate an environment in which people can increase control over their lives along with educating residents so they may make informed decisions to maintain or improve health through their own initiatives.

#### PERSONAL & FAMILY HEALTH

#### Family Support

Women, Infants & Children (WIC)
Maternal Infant Health Program (MIHP)
Healthy Families UP
Early Prenatal & Lamaze Education
Breastfeeding Support
Kids Always Ride Safe (KARS) Car Seat Safety

#### PERSONAL & FAMILY HEALTH

Clinical Services

**Immunizations** 

HIV/STD Testing & Treatment

Reproductive Health

TB Control

Breast & Cervical Cancer Screening

#### **ENVIRONMENTAL HEALTH**

Food Inspections
Private & Public Water Supplies
Sewage Disposal
Public Beaches & Pools
Campground Inspections

#### COMMUNITY HEALTH, PREVENTION & PREPAREDNESS

Home Health & Hospice Communicable Disease Control Children's Special Health Care School-Based Health Center Services Hearing & Vision Screenings Substance Abuse Prevention Emergency Preparedness







#### **Environmental Health**

**101** on-site water supply permits issued

98 on-site sewage permits issued 135 public beach water samples taken

77 individuals received food safety certification

58 temporary food licenses issued 22 pool inspections conducted

#### Personal & Family Health

125 women screened in the Breast & Cervical Cancer Program 734 infants & 633 moms served in Maternal Infant Health Program 73 participants served in Early Prenatal & Lamaze classes **27** participants in lactation services **1204** hearing & **2286** vision screenings

#### Healthy Families:

251 home visits made

**14** total families served

84% of families struggle with Mental Health

38% of families struggle with Substance Abuse

30% of families struggle with Domestic Violence

#### School-Based Health

**492** unduplicated clients

**1655** total visits

**657** immunizations provided

173 physicals provided

**101** concussion baseline tests provided

# 2017 By the Numbers

A snapshot of some services provided by CCHD in 2017



26 Campground inspections conducted

917

Oral health services Provided





**913** WIC Participants

**327** Routine food inspections conducted





719 Mental health services provided

Women served in Family



4,969 Immunizations given

### PROGRAM HIGHLIGHTS

The *Environmental Health* division successfully passed the annual Type II Public, Private and Type III Water Supply program evaluations.

In 2017 the *Personal and Family Health* staff participated in numerous community-based health education events; provided flu clinics throughout the county; participated in the Maternal Child Health Needs Assessment; participated in WIC's Project Fresh; and provided EPSDT clinics for preschool aged children.

Through a very active Student Advisory Council, the *Sault Health Adolescent Care Center (SHACC)* provided peer-to-peer education to middle and high school students through various activities including hosting a health fair for 6<sup>th</sup> grade students and presenting information on high school to 8<sup>th</sup> grade students.

The *Emergency Preparedness* department participated in multiple exercises, drills and responses including active shooter, mass vaccination, terrorist threats and mass casualties. The annual Rural and Ready Symposium was held and drew participation from Michigan, Wisconsin and Ontario.

The Chippewa County Health Department is the only remaining health department in the Upper Peninsula that provides *home health and hospice services*. Through this program nurses continue to provide services to community members such as IV therapy, wound care, disease management and postoperative care. With ever-changing insurance and

federal program requirements we continue to strive to provide quality care.

# *Substance Abuse Prevention* staff participate in various community collaborative bodies including the Tobacco-Free Living Coalition and Suicide Prevention Coalition and led planning for the annual Upper Peninsula Substance Use Disorder Conference.

#### Disease Surveillance:

The Chippewa County Health Department monitored potential disease outbreaks during 2017, tracking trends in Hepatitis C, chlamydia, foodborne illness and influenza. Staff in the Communicable Disease department provided education to the public on the importance of immunizations and encouraged basic handwashing as well as other measures to prevent illness. Chippewa County remained fourth highest per capita in the state in regards to Hepatitis C rates, sparking outreach to community health partners and city and county leadership in an effort to address the issue.

### Emergency Preparedness

**12** closed points of dispensing: covering 40% of Chippewa County

**3** open points of dispensing: covering 60% of Chippewa County

**98** people per hour: average throughput during test

# Home Health & Hospice

**848** patients received home health services

**145** patients received hospice services

# Substance Abuse Prevention

**800** recipients of classroom-based and court ordered substance abuse prevention education

# **ACCREDITATION**



January 29, 2016

Ms. Heidi Bailey Home Health Nursing Supervisor Chippewa County Health Department 508 Ashmun Street, Suite 120 Sault Ste. Marie, MI 49783

> Customer ID: 2000267

Home Health [Deemed] CCN/PTAN 23-7018

Location and/or Site Accredited:

Chippewa County Health Department dba EUP Home Health and Hospice 508 Ashmun Street, Suite 120

Sault Ste. Marie, MI 49783

Site Visit Dates: October 19, 2015 - October 22, 2015 Type of Survey/Site Visit: Re-accreditation

CHAP Accreditation Decision Full Accreditation Plan of Correction Accepted Date: November 11, 2015 Effective Date of Accreditation: November 19, 2015

CHAP Accreditation Dates: November 19, 2015 - November 19, 2018

Method of follow-up: Acceptable POC Medicare Certification: Continued Deemed Status Deemed Status Recommendation:

#### Dear Ms. Bailey,

I am pleased to inform you that based on the findings of the site visit conducted October 19, 2015 - October 22, 2015, at the location(s) and service referenced above; your organization is found to be in compliance with the CHAP Standards of Excellence. The CHAP Board of Review (BOR) has granted Full Accreditation to your organization for the term of three (3) years and recommends continued Medicare certification.

As part of the Medicare certification process, the Centers for Medicare & Medicaid Services (CMS) Regional Office will make a final determination regarding your Medicare certification and the effective date of participation in accordance with regulations at 42 CFR 489.13. If CMS does not accept CHAP's recommendation, you will be notified of next steps required.

The continuation in good standing of this Accreditation is dependent upon your organization paying any and all accreditation and site visit fees in accordance with the terms and conditions of the Accreditation Services Agreement. The Accreditation Services Agreement will be renewed every three (3) years

Please note that CHAP may conduct surveys less than every three years depending upon any applicable CMS

As a CHAP accredited agency, you are required to list our toll free CHAP Hotline telephone number to all of your clients. This hotline receives consumer complaints and questions about CHAP accredited organizations 24 hours a day, seven days a week. The CHAP Hotline is 1-800-656-9656.

Thank you for choosing CHAP as your national accreditation partner. Please contact Malesia Cozier at 202-862-

3413 or mcozier@chapinc.org if you have any questions.

#### Fran Petrella

Frances B. Petrella, BSN, RN VP, Accreditation

#### Community Health Accreditation Partner (CHAP)

1275 K Street NW, Suite 800 | Washington, DC 20005 Office: 202.862.3413 | Fax: 202.862.3419 fpetrella@chapinc.org | www.chapinc.org

CMS Regional Office (CMS RO V-MI) CMS Central Office State Agency





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Michigan Public Health Code, Section 333.2433



# Chippewa County Health Department

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508 Ashmun St., Suite 120 Sault Ste Marie, MI 49783

Home Health: 635-1568 Personal Health: 635-1566 Environmental Health: 635-3620

Visit us at www.chippewahd.com







